

# Putting issue detection in the fast lane

## Who?

This European-based global off-road manufacturer – a market leader in many segments – wanted to increase their product range and its complexity.

## What?

Their current warranty reporting manual was fragmented, time-consuming to use, and out of date. Plus, data inconsistencies in the source data and reporting meant warranty issue detection and investigation moved at a snail's pace.

## The solution

### We Predict financial analytics:

- We carried out a massive data audit to cleanse and rationalize every data source.
- The automation and standardization of all current reporting was switched to a single coherent data source.
- Our full warranty predictive analytics solution allows for strategic and detailed analysis of all the business units, machines and components.

## The results

- **Coherent and comprehensive reporting.**
- **Automated analysis has saved 15 working days each month.**
- **Enhanced issue detection resulted in a reduction in claims of 10-15%.**

**“We Predict are completely revolutionizing our whole approach to analytics. Some of their ideas have been a stroke of genius.”**

**For more information contact us at:**

Ethos Building,  
Kings Road  
Swansea  
SA1 8AS

+44 (0) 845-130-5521  
info@wepredict.co.uk

120 E Liberty St.  
Suite 250  
Ann Arbor  
MI 48104

+1 (248) 716-0865  
info@wepredict.com

**ANTICIPATE.**

**ACCELERATE.**

**we predict**